2024 Work Plan Priorities

December 12, 2023

RELIABILITY | RESILIENCE | SECURITY

2023–2025 Plan Strategic Areas of Focus

Energy: Tackle the challenge of grid transformation and climate change-driven, extreme weather

Security: Move the needle by focusing on supply chain, Information Technology (IT) and Operational Technology (OT) system monitoring, cyber design, and evolution of the Critical Infrastructure Protection (CIP) Standards

Agility: Tool the company to be more nimble in key areas, particularly standards development, internal operational processes

Sustainability: Invest in ERO systematic controls, eliminate single points of failure, strengthen succession planning, and ensure robust cyber security protections for all systems

RELIABILITY | RESILIENCE | SECURITY

- **NERC's 2024 Business Plan and Budget (BP&B) was approved by the Board of Trustees in August 2023**
  - The 2024 BP&B laid out the areas of focus and supporting investments for the 2024 budget year and 2025 projection, and provided a preliminary projection for 2026

- **The 2024 Workplan Priorities (WPPs) are NERC's goalpost for executing Year 2 of the 2023-2025 plan**
  - Reporting on the 2024 WPPs and the associated benefits of investments will be integrated throughout the year

RELIABILITY | RESILIENCE | SECURITY

Transfer Capability

1. Conduct and deliver the congressionally mandated ITCS and integrate with the LTRA.

Extreme Weather

2. Adopt Reliability Standards that address extreme/cold weather and energy assurance, and implement the findings of Winter Storm Uri and Elliott inquiry recommendations.

Changing Resource Mix

3. Mitigate risks related to the changing resource mix through

   a. Reliability Standard modifications and registration activities for IBRs;

   b. Conducting studies on DER and DER aggregators; and

   c. Raising awareness of the impacts on the interconnected natural gas-electric systems from interdependencies and needed response, leveraging the joint NGSA/NERC/DOE gas-electric study, NAESB report recommendations, and Winter Storm Uri and Elliott inquiry recommendations.

RELIABILITY | RESILIENCE | SECURITY

Physical Security

4. Adopt modified physical security Reliability Standard.

5. Provide actionable physical security intelligence and risk mitigation measures, including emphasis on the U.S. election cycle, and conduct workshops on physical security incidents.

Cyber Security

6. Provide actionable cyber security intelligence and risk mitigation measures regarding geopolitical, criminal, and other threats targeting the electricity sector.

7. Develop plans for the continued enhancement of CRISP.

8. Strategically expand E-ISAC membership.

9. Complete analysis for cloud computing and develop a plan to address and enable appropriate use for BES assets.

RELIABILITY | RESILIENCE | SECURITY
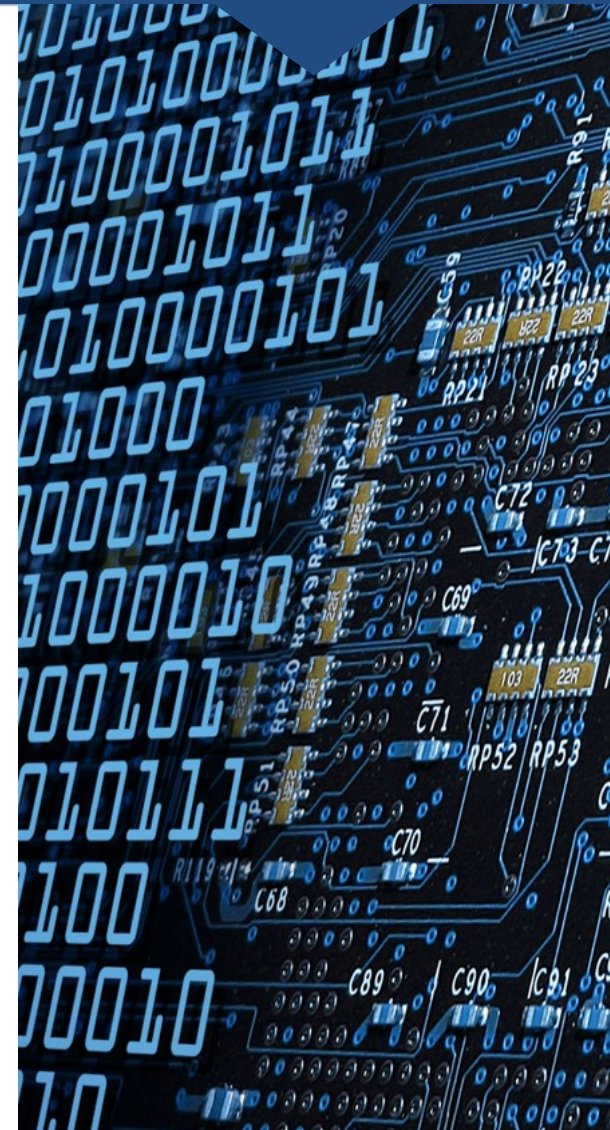
Effectiveness and Efficiency

10. Develop recommendations for Registered Ballot Body criteria while maintaining fairness, openness, inclusivity, and balance in Reliability Standards voting.

11. Design a new website to improve the NERC.com user experience.

Communications and Stakeholder Relations

12. Broaden communication strategy and engagement to inform stakeholders about key initiatives and provide clarity and context on prioritization of NERC activities.

13. Support implementation efforts associated with the recommendations from the MRC effectiveness evaluation.

RELIABILITY | RESILIENCE | SECURITY

Talent Management

14. Establish a succession planning framework to strengthen leadership development and talent pipeline.

Technology

15. Implement a new RCIS and governance process.

16. Complete the next phase of system implementations to strengthen automation and controls across HR and Finance & Accounting.

17. Enhance security of existing and new solutions with Data Loss Prevention, monitoring, and response tools, while leveraging AI.

RELIABILITY | RESILIENCE | SECURITY